

# Training & Support Bulletin

## Reminder!

New staff need to attend Zangle Critical Skills training at the end of August and the beginning of September.

Check the Zangle Critical Skills Training Calendar at [www.sandi.net/zangle](http://www.sandi.net/zangle) for the latest updates!

## This week's Training Classes!

Open Lab for Summer School  
Timekeepers  
Wednesday 8/12

## Zangle Version 2008.3 is here!

To better assist staff with understanding the changes and enhancements in Zangle 2008.3, support documents have been made available. For more information on what's new in Zangle please go to:

[www.sandi.net/zangle](http://www.sandi.net/zangle) and click on the link for Read & Learn. You'll find two helpful documents:

1. "What's New in Zangle Front Office 2008.3 v1.0"
2. "What's New in ZangleConnection 2008.3 v1.0"

Both are listed under General on the Job Aids page.

## Zangle Tip!

Prevent duplicate contacts by searching for a contact before entering a new contact.

(NOTE: Duplicate contact records for a parent results in that parent receiving multiple phone calls from Connect-ED.)