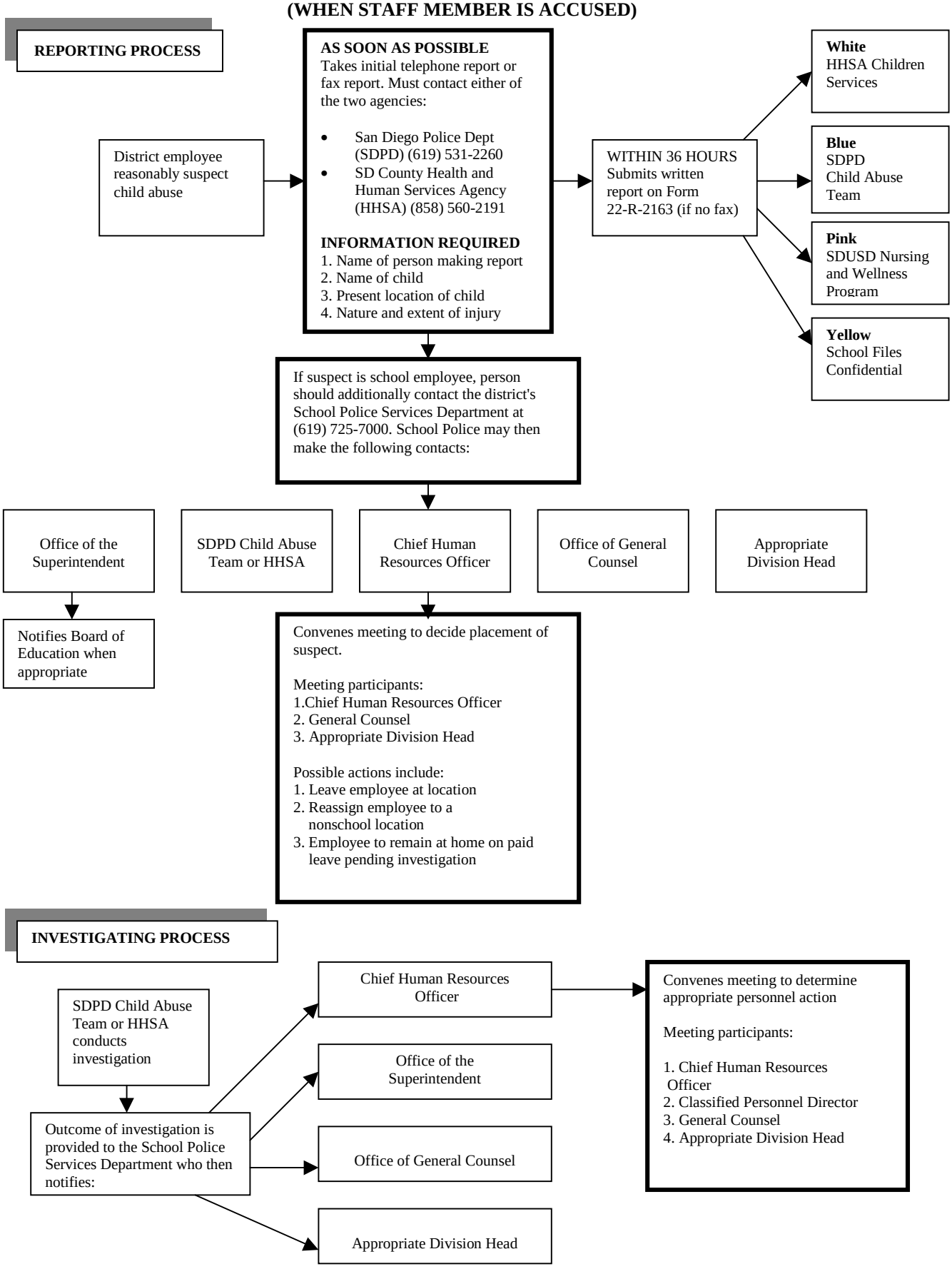FLOWCHART
(WHEN STAFF MEMBER IS ACCUSED)